

2018-19

INTERNAL QUALITY ASSURANCE CELL ST BERCHMANS COLLEGE CHANGANASSERY

REPORT OF STUDENT SATISFACTION SURVEY 2018-19

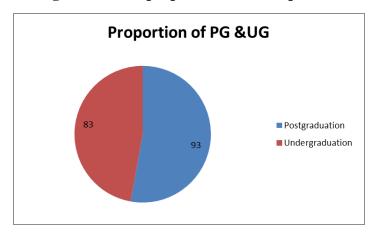
PERIOD	2018-19
CATEGORY	STUDENTS
DATA USED	PRIMARY DATA
DATA	QUESTIONNAIRE METHOD –GOOGLE
COLLECTION	FORM
TECHNIQUE	
SAMPLE SIZE	176
ANALYSED BY	DATA ANALYSIS WING –IQAC@SBC

Methodology

A **battery of test** consisting of a series of evaluative statements concerning **different aspects of institutional evaluation** was administered on the respondents by appealing them to rate the items in each instrument using a **Likert scale** of agreement using **Google Form** schedules. A total of 176 students from various streams participated in the survey.

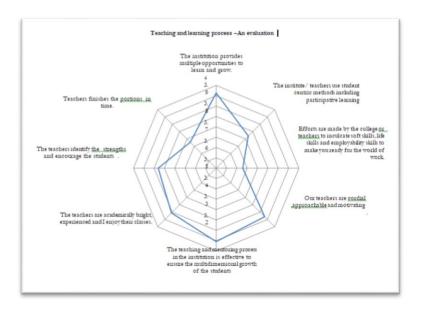
Profile of the respondents -

Programme wise proportion of the respondents

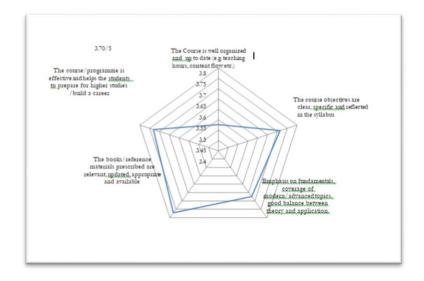


Out of the total sample, 47% were postgraduates and reaming 53% were graduates.

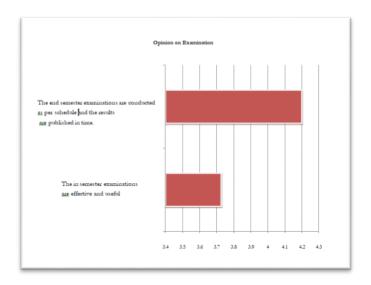
Opinion on teaching learning process



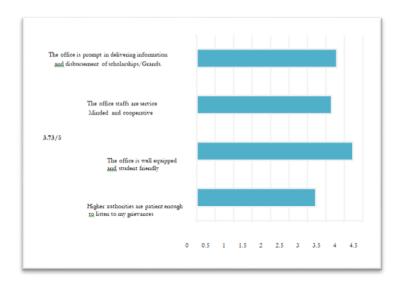
Opinion on design and review of course/syllabus



Opinion on examination

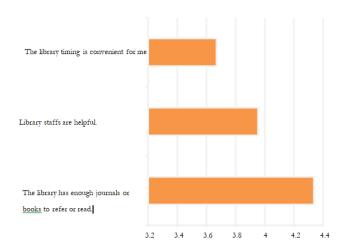


Opinion on administration and functioning of office

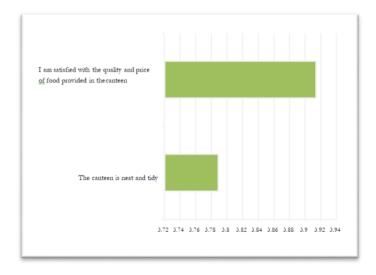


OPINION ON INFRASTRUCTURE

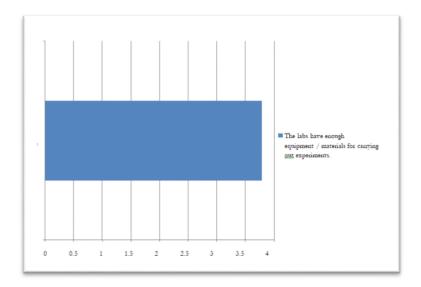
Opinion on library



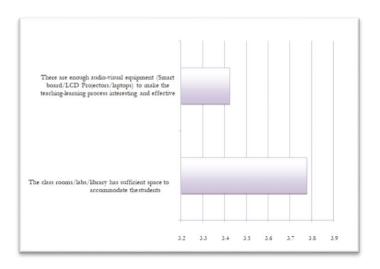
Opinion on canteen



Opinion on facilities available in the laboratories

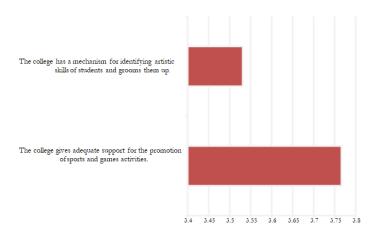


Opinion on facilities available inside the classrooms (ICT and other facilities)

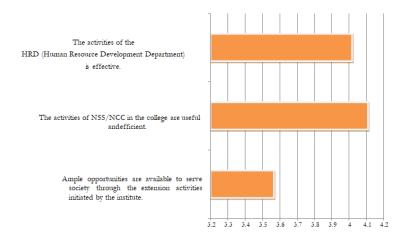


OPINION ON CO CURRICULAR ACTIVITIES

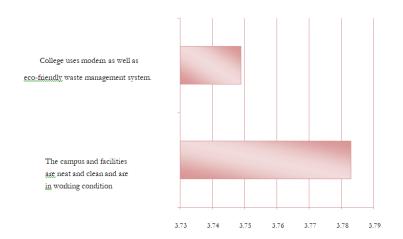
Opinion on arts and sports



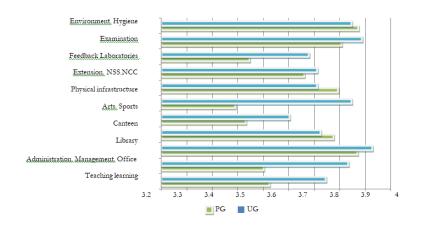
Opinion on extension activities /NSS/NCC/ clubs etc.



Opinion on Environment and Hygiene



Analysis of overall score -Programme wise



Findings

- Efforts are to be made by the college or teachers to inculcate soft skills, life skills and employability skills so as to enhance the employability of the students.
- A few teachers take more time to finish the topic.
- A few students are of the opinion that the courses are not well organized and up to date (e.g. teaching hours, content flow etc.)
- There are differences of opinion among the students regarding the benefits of in semester examinations.
- There are differences of opinion among the respondents about the availability of authorities.
- Majority of the respondents opined that the system that the college uses at present to manage and dispose of the waste is not scientific.
- Some are of the opinion that they are not getting sufficient time to participate actively in the extension activities of the college.
- Some respondents opined that the system at present is not so effective in identifying and enhancing the skills of the students.

Action Taken

- It was decided to organize more skill development programmes at the college level.
- Review of the [progress of the classes will be done by the principal with the help of Monitor's forum.
- The sequencing and positioning of each course must be examined before the next syllabus revision, by the departments.
- Special time slots must be allotted to the students to meet the authorities.
- It was decided to take all the needy measures to dispose of wastes in an environment friendly manner.