

**INTERNAL QUALITY ASSURANCE CELL  
ST BERCHMANS COLLEGE CHANGANASSERY  
REPORT OF STUDENT SATISFACTION SURVEY 2019-20**

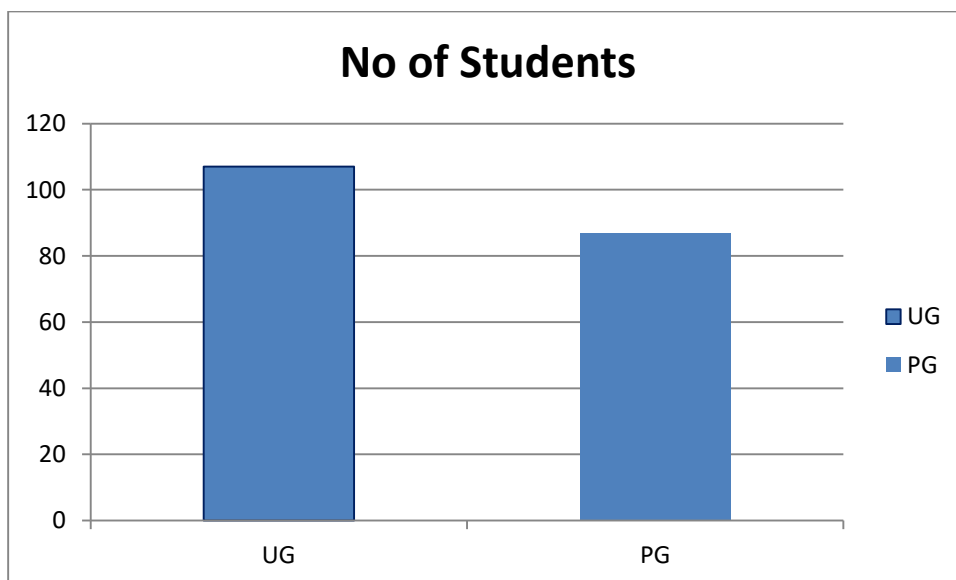
<b>PERIOD</b>	2019-20
<b>CATEGORY</b>	STUDENTS
<b>DATA USED</b>	PRIMARY DATA
<b>DAT COLLECTION TECHNIQUE</b>	QUESTIONNAIRE METHOD –GOOGLE FORM
<b>SAMPLE SIZE</b>	194
<b>ANALYSED BY</b>	DATA ANALYSIS WING –IQAC@SBC

### **Methodology**

A survey was conducted among the students of the college (aided and self-financing) using Google form. Several statements relate to the curriculum, infrastructure facilities available on the campus etc were included in the questionnaire and the respondents were asked to give their option on a 5 point scale. A total of 194 students participated in the survey.

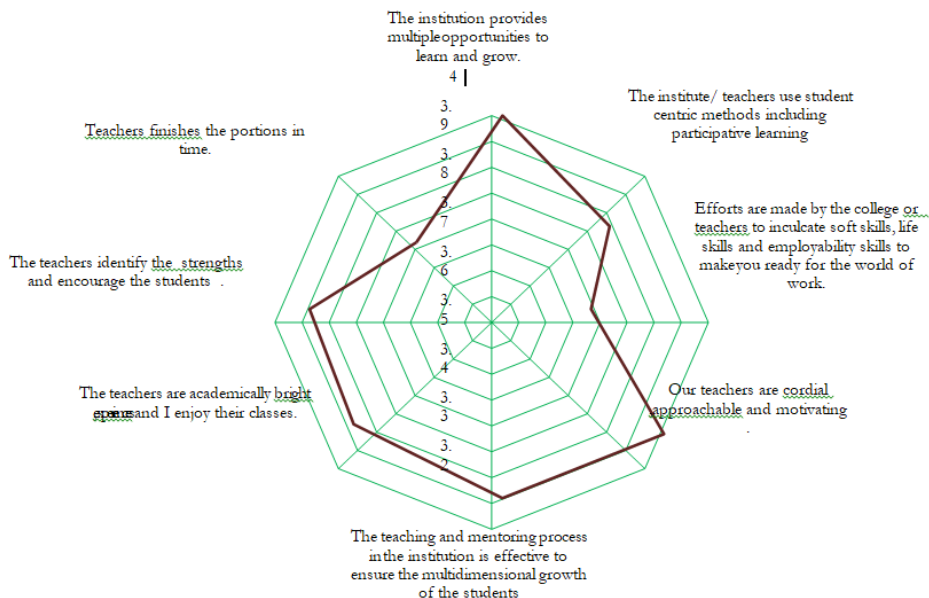
### **Profile of the respondents –**

#### **Programme wise proportion of the respondents**

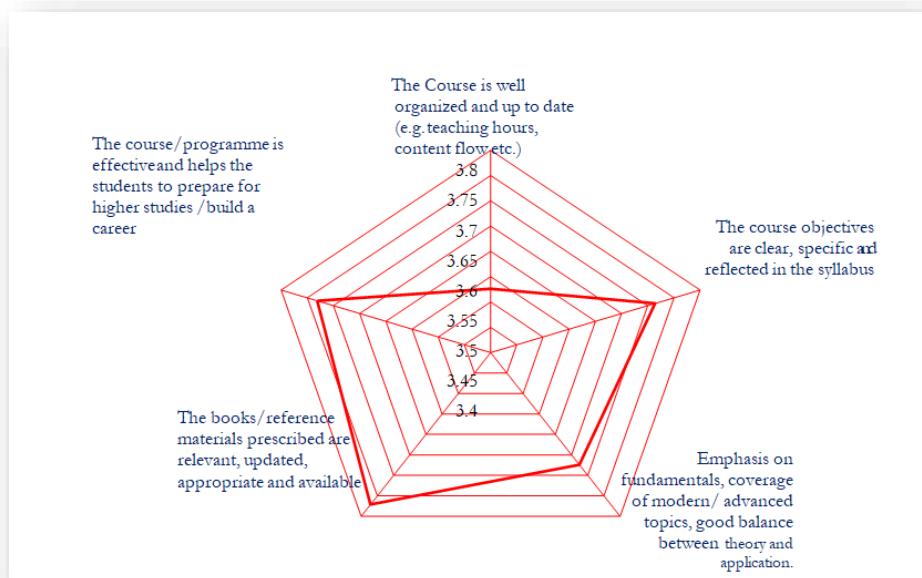


Out of the total sample, 55% were graduates and reaming 45% were postgraduates.

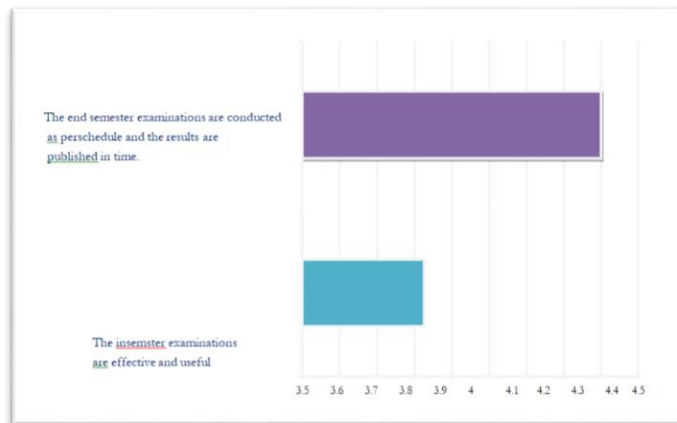
## Opinion on teaching learning process



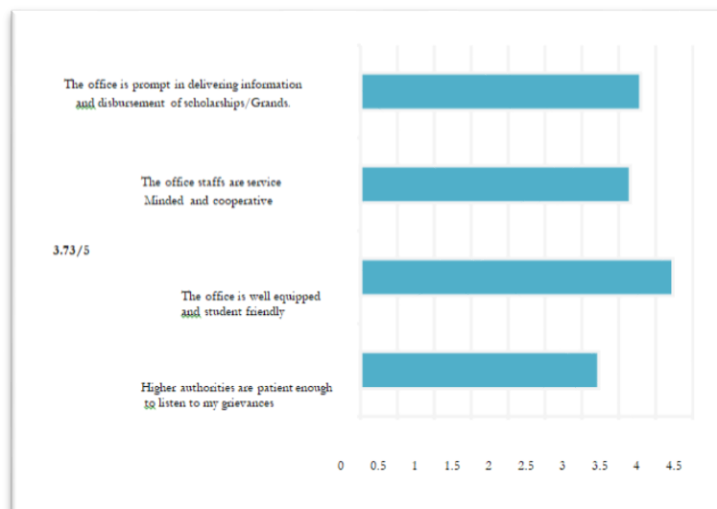
## Opinion on design and review of course/syllabus



## Opinion on examination

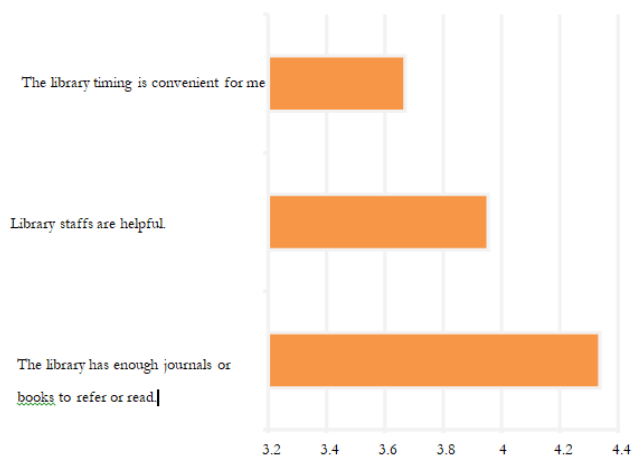


## Opinion on administration and functioning of office (do corrections from here 27 jan)

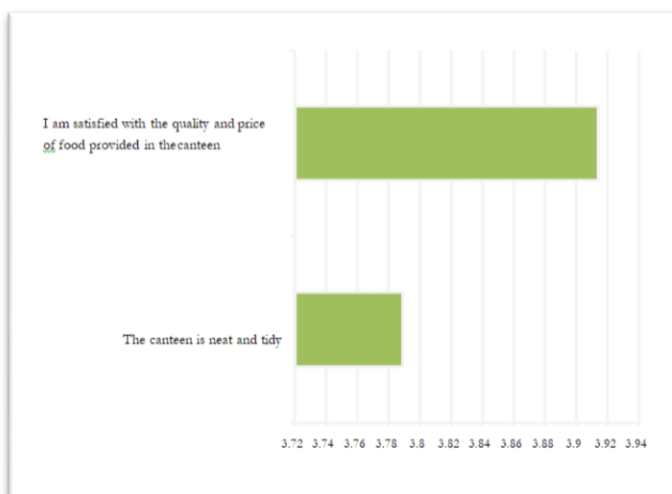


## OPINION ON INFRASTRUCTURE

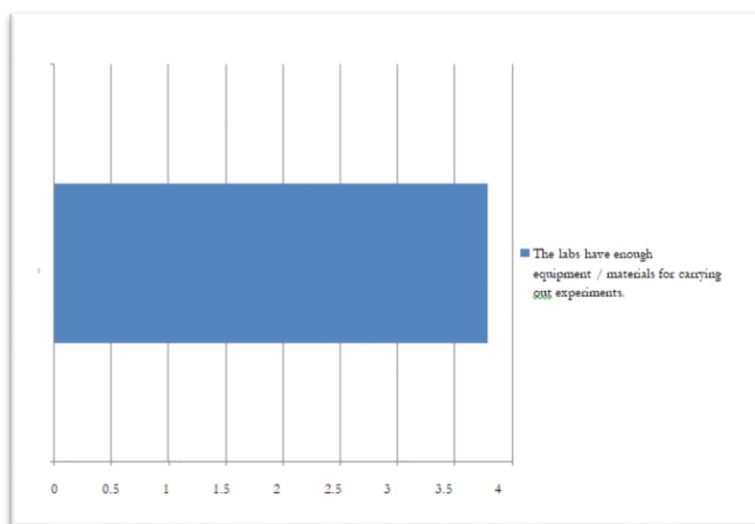
### Opinion on library



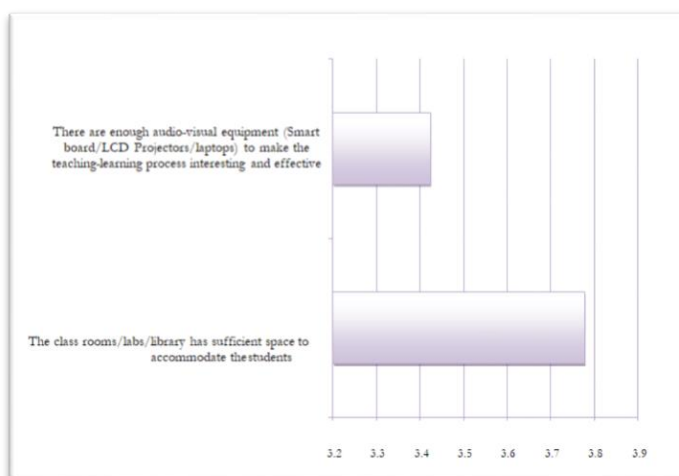
### Opinion on canteen



## Opinion on facilities available in the laboratories

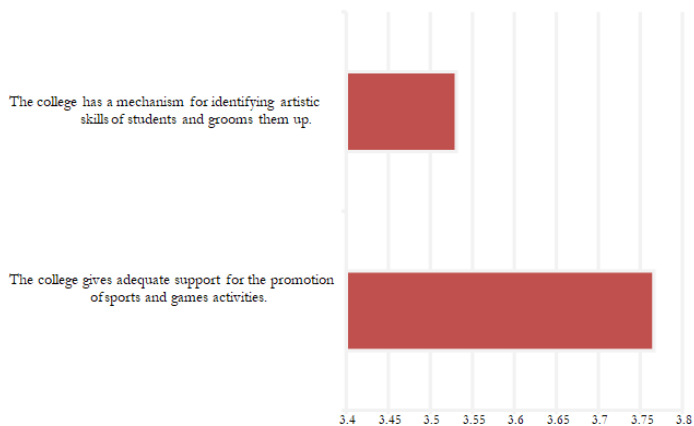


## Opinion on facilities available inside the classrooms (ICT and other facilities)

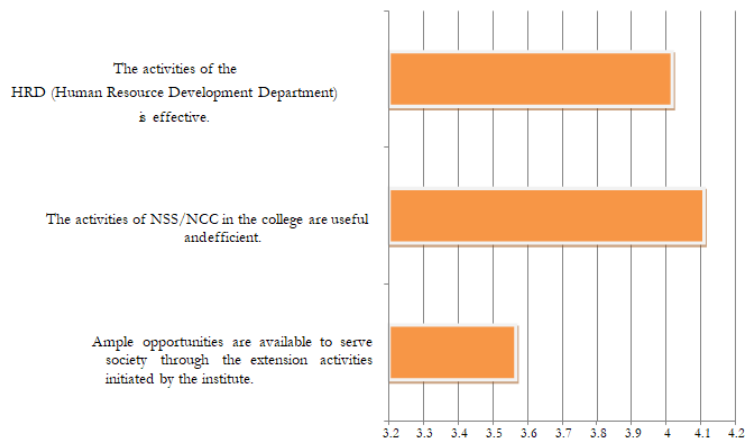


## OPINION ON CO CURRICULAR ACTIVITIES

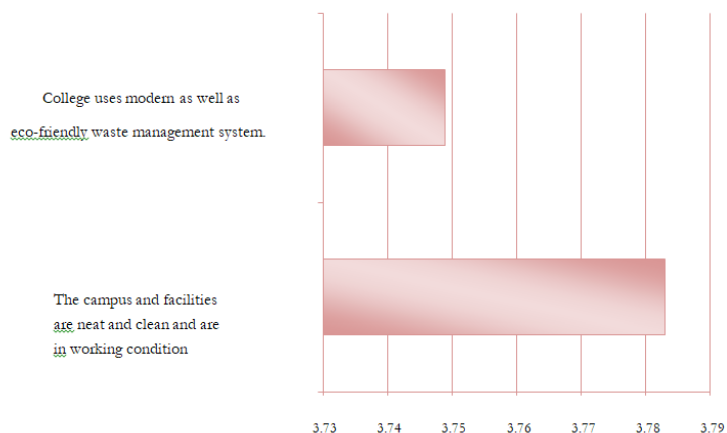
### Opinion on arts and sports



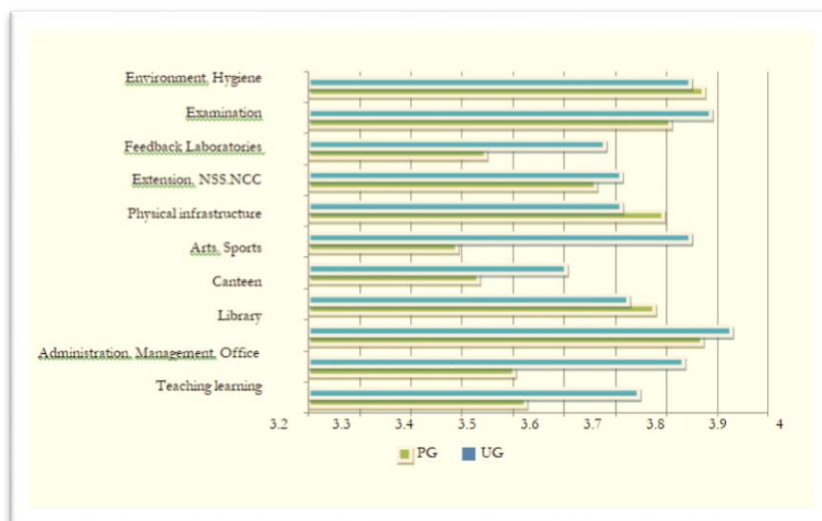
### Opinion on extension activities /NSS/NCC/ clubs etc.



## Opinion on Environment and Hygiene



## Analysis of overall score –Programme wise



## **Findings**

- Programmes that can enhance the skills of students must be organised on a regular basis.
- More programmes must be organised that can strengthen the soft skills of the students.
- A few students are of the opinion that the courses are to designed in a more systematic manner.
- Majority of the students are of the opinion that in semester examinations are beneficial.
- The waste management mechanism must be updated.
- Level of involvement of students in extension activities must be enhanced.

## **Action Taken**

- It was decided to organize more skill development programmes at the college level.
- It was decided to ensure the effective use of the language lab facility of the college to enhance the reading-writing and listening skill of the students.
- Review of the progress of the classes will be done by the principal with the help of Monitor's forum.
- The sequencing and positioning of each course was considered in the recently held UG PG curriculum revision.
- Mechanism to handle waste was modified.