

INTERNAL QUALITY ASSURANCE CELL ST BERCHMANS COLLEGE CHANGANASSERY

> REPORT OF STUDENT SATISFACTION SURVEY 2020-21



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#### **REPORT OF STUDENT SATISFACTION SURVEY 2020-21**

| PERIOD      | 2020-21                           |
|-------------|-----------------------------------|
| CATEGORY    | STUDENTS                          |
| DATA USED   | PRIMARY DATA                      |
| DATA        | QUESTIONNAIRE METHOD –GOOGLE FORM |
| COLLECTION  |                                   |
| TECHNIQUE   |                                   |
| SAMPLE SIZE | 123                               |
| ANALYSED BY | DATA ANALYSIS WING –IQAC@SBC      |

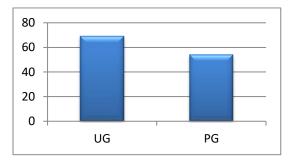
#### Methodology

A questionnaire covering different aspects of the activities of the institution was given to the respondents. A total of 123 students from various streams participated in the survey.

## Sample of the questionnaire

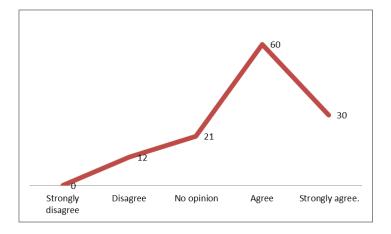
| Section 49 of 49                                                                                                                                       |   |           |               |           |   |                |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------|---------------|-----------|---|----------------|--|
| Fill More Details                                                                                                                                      |   |           |               |           |   | ×              |  |
| Kindly give your opinion of t<br>1 means strongly disagree,<br>2 means disagree<br>3 means no opinion,<br>4 means agree and<br>5 means strongly agree. |   | using the | 5 point scale | e where - |   |                |  |
| 1. The curriculum was well-organized and structured systematically *                                                                                   |   |           |               |           |   |                |  |
|                                                                                                                                                        | 1 | 2         | 3             | 4         | 5 |                |  |
| Strongly Disagree                                                                                                                                      | 0 | 0         | 0             | 0         | 0 | Strongly agree |  |
| The courses helped me to gain new insights and understand new trends in my discipline . $^{\star}$                                                     |   |           |               |           |   |                |  |
|                                                                                                                                                        | 1 | 2         | 3             | 4         | 5 |                |  |
| Strongly Disagree                                                                                                                                      | 0 | 0         | 0             | 0         | 0 | Strongly agree |  |
| ICT, Virtual tours, subject updating seminars, case studies etc were added to the learning * experience                                                |   |           |               |           |   |                |  |
|                                                                                                                                                        | 1 | 2         | 3             | 4         | 5 |                |  |

## **Profile of the respondents**

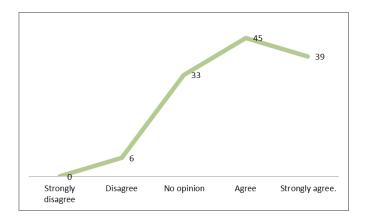


## SUMMARY OF RESPONSES

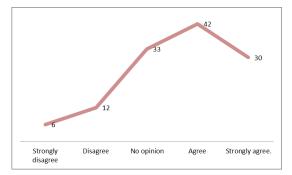
# The curriculum was well-organized and structured systematically



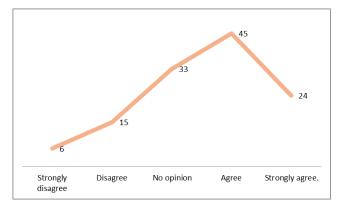
The courses helped me to gain new insights and understand new trends in my discipline



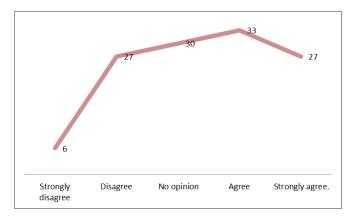
ICT, Virtual tours, subject updating seminars, case studies etc were added to the learning experience.



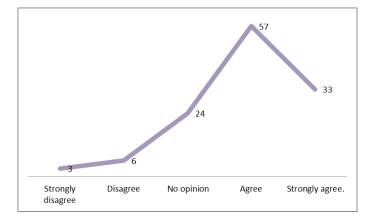
#### I received pre-course material and other communications in a timely manner



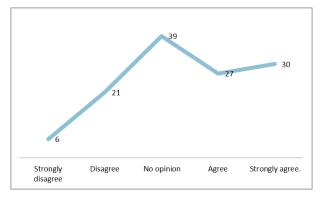
The time allotted to study a course (subject) was sufficient on an average.



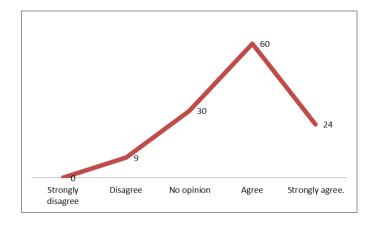
The evaluation process and assessments provided opportunities to me to demonstrate the knowledge and skills acquired.

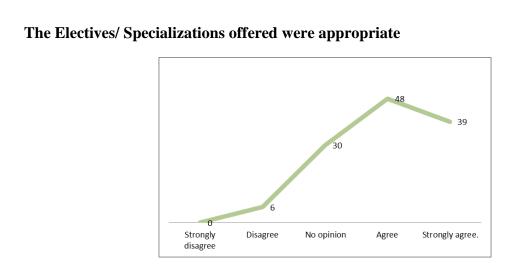


#### Both curricular and co-curricular activities are properly balanced in the curriculum

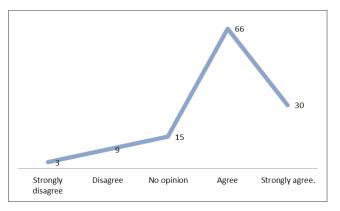


The sequence of the courses (order of subjects in semesters) that I have studied in the programme is excellent.

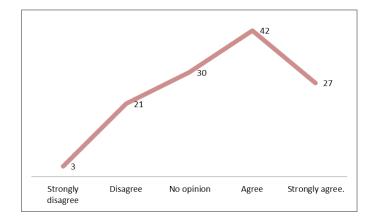




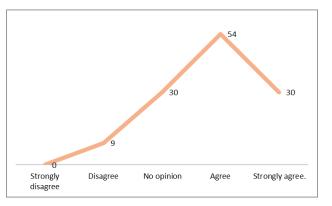
The text books and reference books provided and suggested were adequate for the study



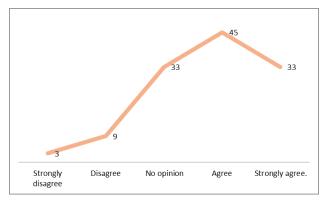
## The content of the syllabus in terms of the load on the student is appropriate



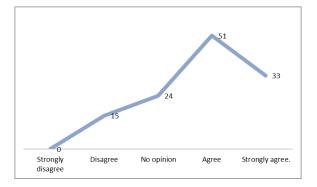
On an average most of the teachers illustrate the concepts through examples and applications.



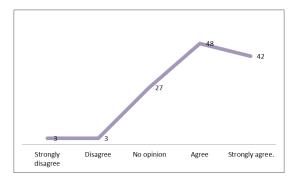
#### The institution offered multiple opportunities to learn and grow.



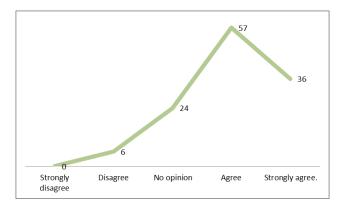
The overall quality of teaching-learning process in the institution is very good.



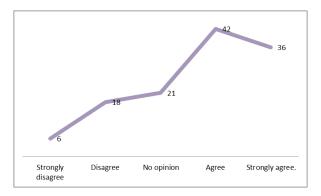
The entire learning process helped me to attain cognitive, social and emotional growth.



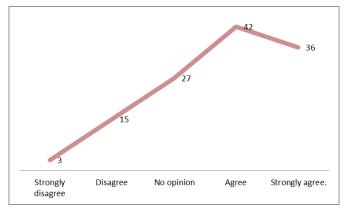
The entire learning process supported me to be a more responsible citizen



The college took active interest in promoting internship, student exchange, field visit opportunities for students.

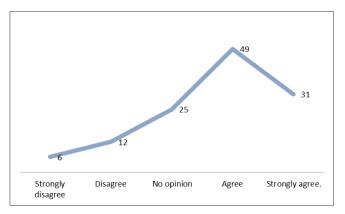


The programme (UG/PG) increased my confidence and I felt that I have become more employable.

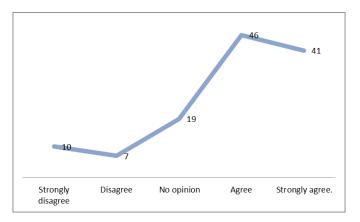


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I am satisfied with the overall facilities of the college including laboratories, internet café, and library and computer labs.



I am satisfied with the overall facilities of the college for sports and games



# Findings

- Timely modifications in the syllabus must be made to incorporate recent trends and relevant topics
- Virtual tours, subject updating seminars, case studies etc must be included in the curriculum.
- Ensure the prompt delivery of pre-course material and other communications in a timely manner
- Ensure sufficient time is available consistently in all semesters to cover the entire syllabus.
- Use of modern evaluation tools must be promoted as far as possible that can give opportunities to the learners to demonstrate the knowledge and skills acquired.
- Proper attention must be given to maintain proper balance between curricular and co-curricular activities
- Electives or specializations must be updated

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- Ensure library has reference materials.
- Ensure syllabus of all the courses have equal volume of contents.
- Do the needful to ensure that the students have multiple opportunities to learn and grow.
- Enhance the possibilities for promoting internships, student exchange, field visits etc.

# **Action Taken**

- Instruction was given to Heads of the Departments to consider the latest changes in their discipline while modifying the curriculum.
- Teachers were asked to use the LMS of the college effectively to provide course materials, conduct examinations etc.
- The progress of the teaching learning process must be evaluated by Principal collecting feedback from members of faculty and students.
- Techers were asked to use modern evaluation tools in the teaching learning process
- The volume of contents of courses must be assessed and compared by each department before the nest syllabus revision.
- The Placement Assistance Cell (PAC@BC) of the college started offering training programmes in GD, interview Techniques, Logical reasoning and mathematical aptitude.
- Collected details of internships and field projects from departments.