



St Berchmans College

Founded 1922

AUTONOMOUS

College with Potential for Excellence | Reaccredited by NAAC with A Grade

INTERNAL QUALITY ASSURANCE CELL
ST BERCHMANS COLLEGE
CHANGANASSERY

**REPORT OF
STUDENT
SATISFACTION
SURVEY 2017-18**



2017-18

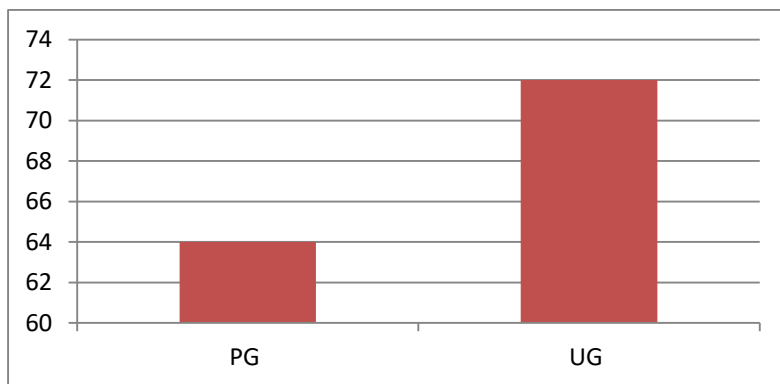
**INTERNAL QUALITY ASSURANCE CELL
ST BERCHMANS COLLEGE CHANGANASSERY
REPORT OF STUDENT SATISFACTION SURVEY 2017-18**

PERIOD	2017-18
CATEGORY	STUDENTS
DATA USED	PRIMARY DATA
DATA COLLECTION TECHNIQUE	QUESTIONNAIRE METHOD –GOOGLE FORM
SAMPLE SIZE	136
ANALYSED BY	DATA ANALYSIS WING –IQAC@SBC

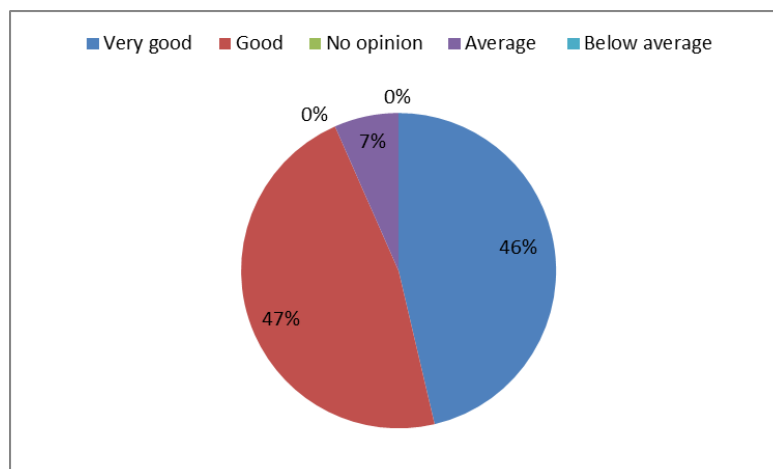
Methodology

In order to study the effectiveness of the teaching learning process and to get feedback from the students regarding the quality of the facilities available in the college, a total of 136 students were selected non randomly from various programmes. Their responses were collected using questionnaire method.

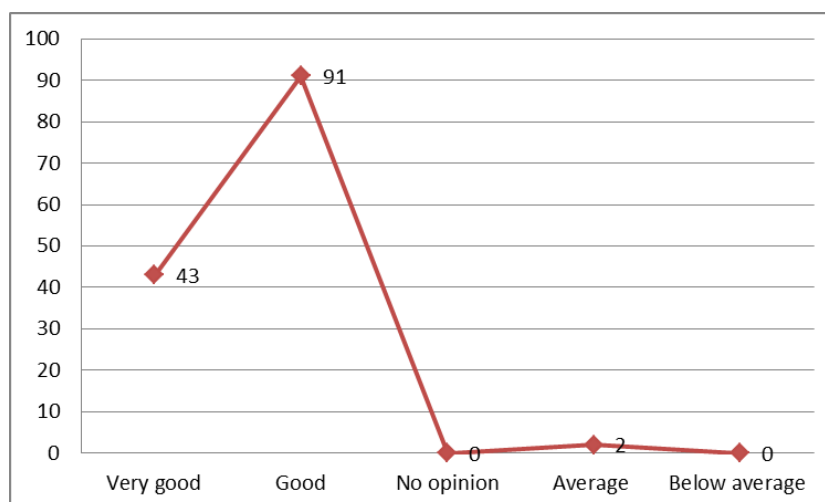
Profile of the Respondents



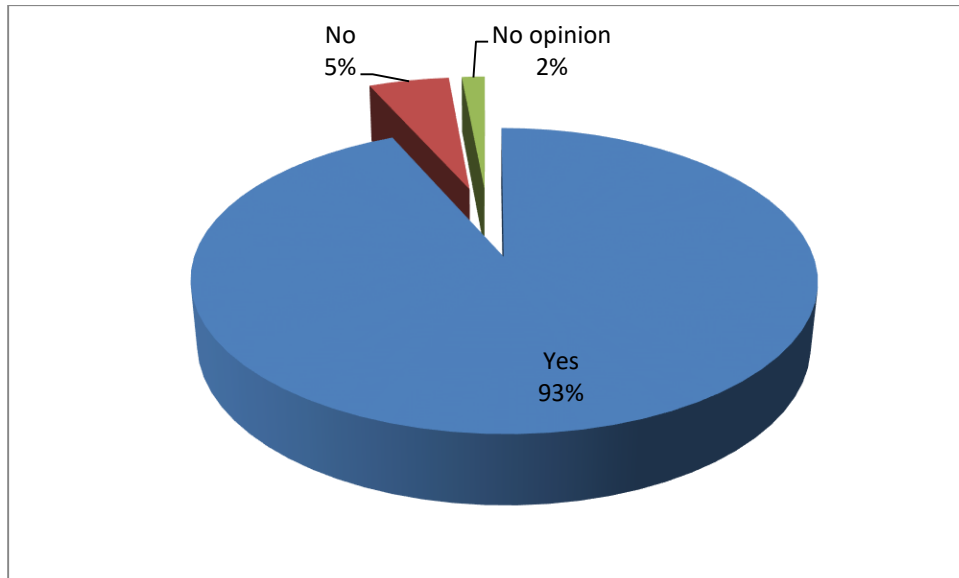
Opinion on teaching learning process



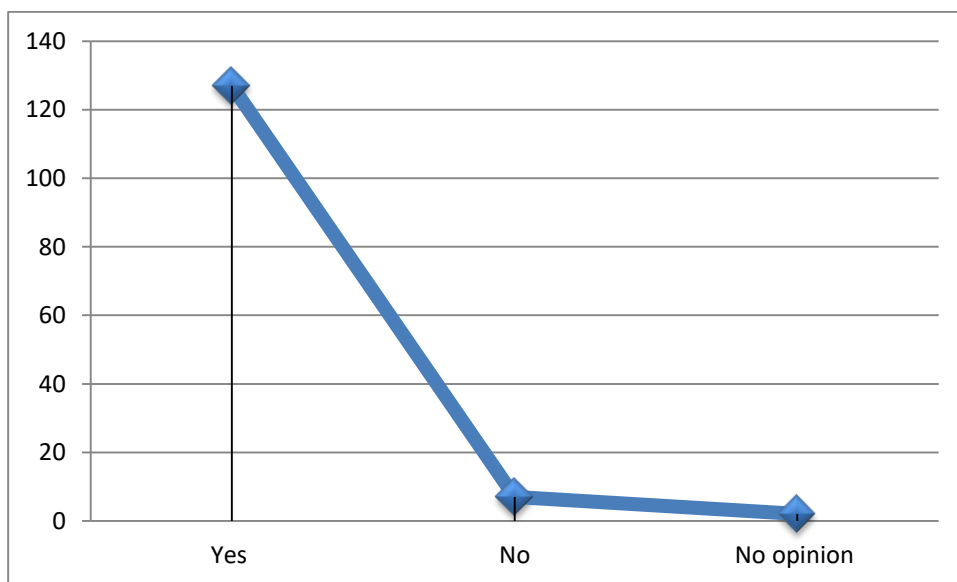
Opinion on the quality and contents of the syllabus



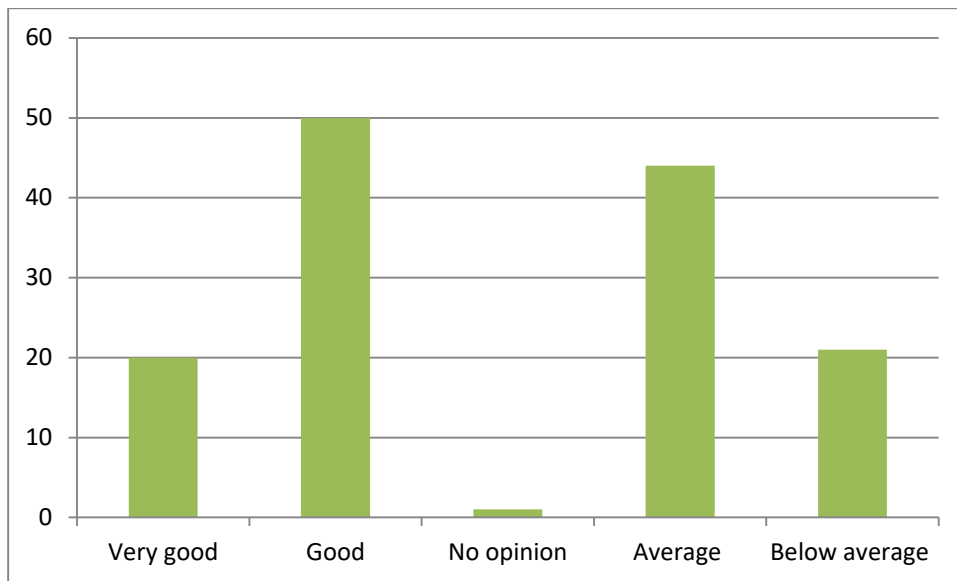
Opinion on examinations (Whether the exams are conducted properly?)



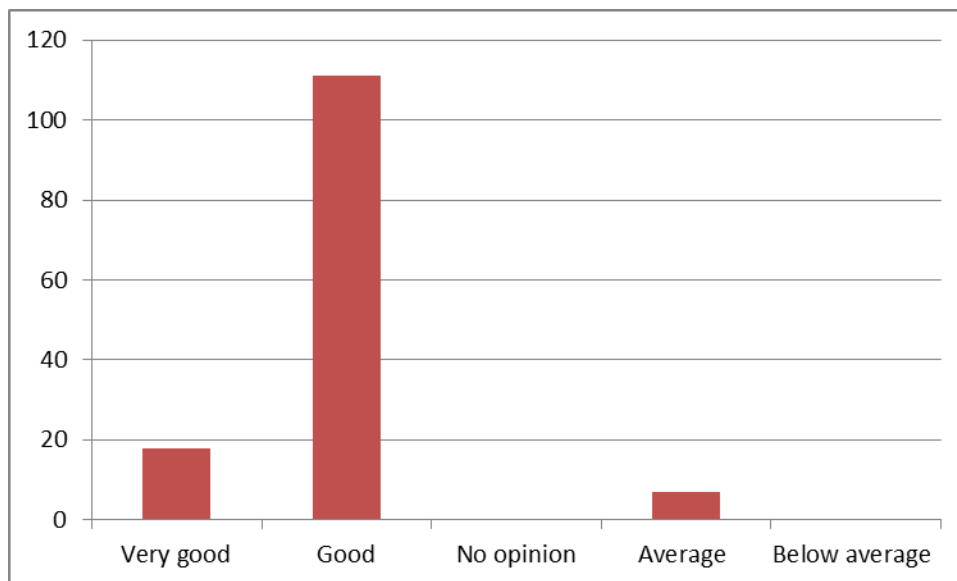
Transparency of the examination system (The system is transparent and evaluations are conducted unbiasedly)



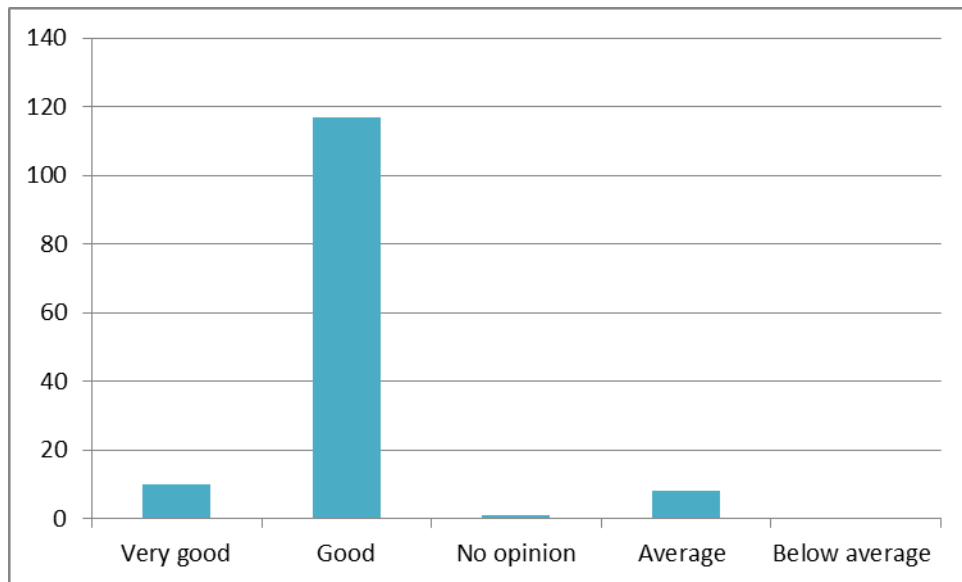
Opinion on administration and functioning of office -



Quality of services rendered by the office

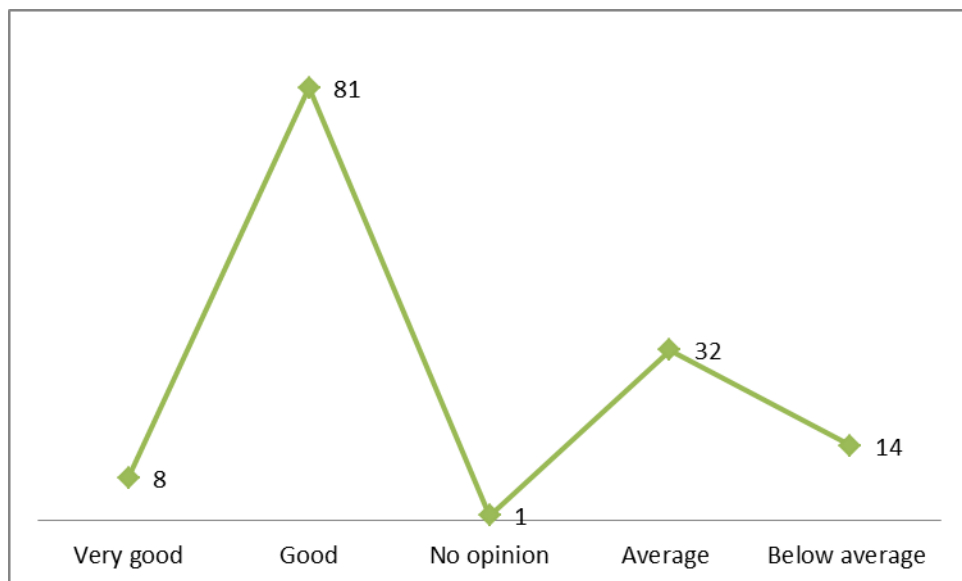


Quantity of assistance given by office staff

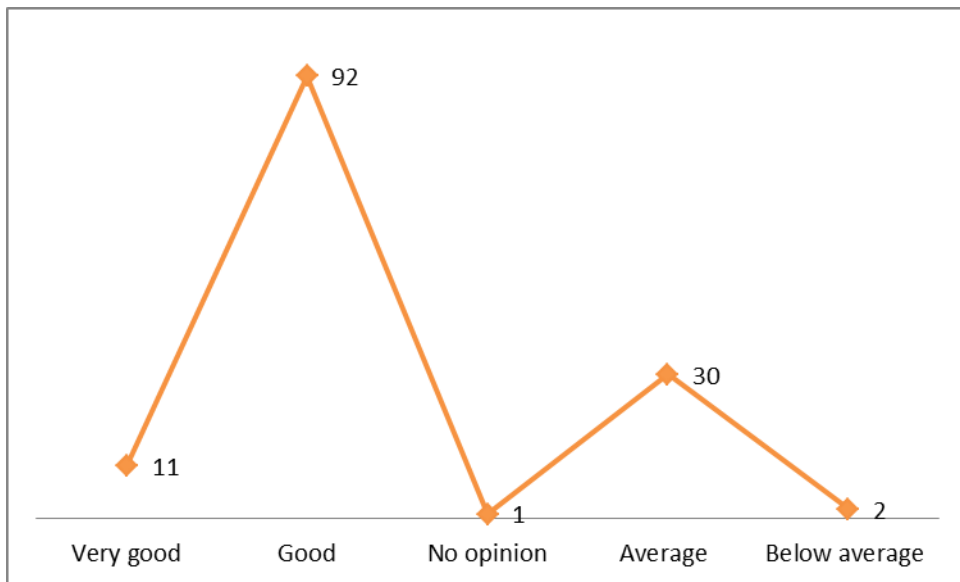


OPINION ON INFRASTRUCTURE FACILITIES

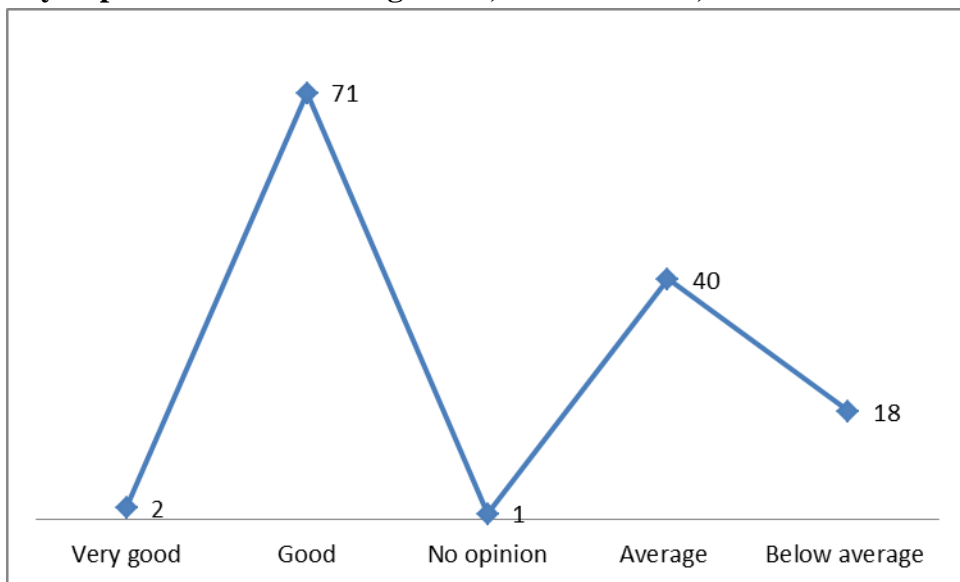
Library –Availability of books



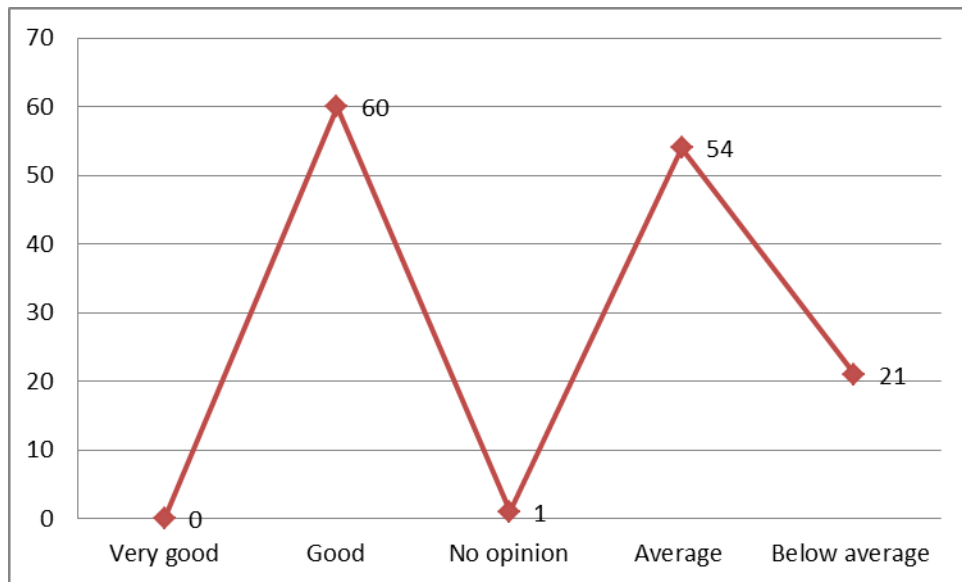
Library – infrastructure available in the library



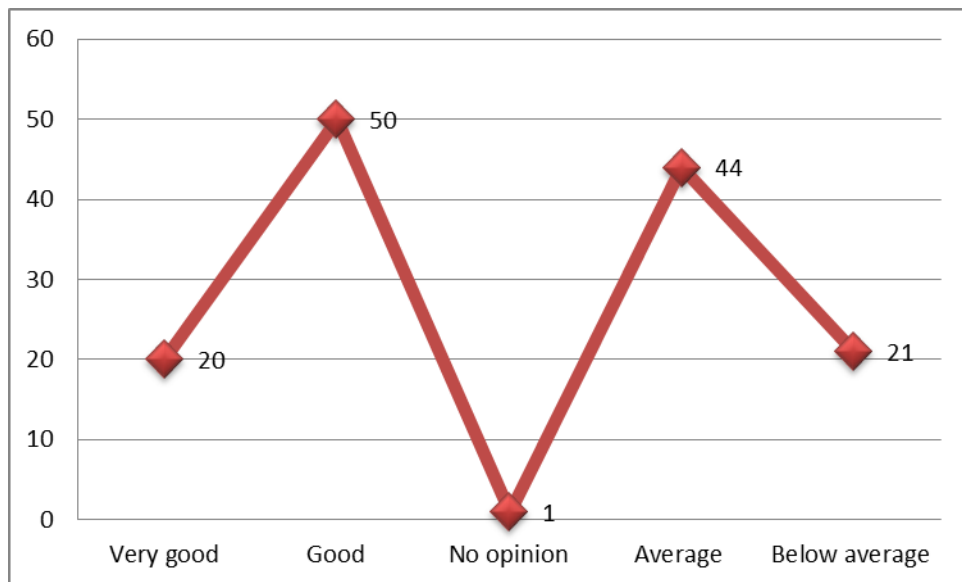
Quality of provision for drinking water, toilet facilities, rest room etc.



Facilities for the promotion of curricular and extra-curricular activities



Cleanliness and beauty of the campus



Findings

- Measures must be taken to make sure that students get better quality services from the college office, library etc.
- The number of copies per books as well as total number of books in the library must be increased.
- Quality of infrastructure available in the library must be enhanced
- Quality of drinking water must be ensured.
- Evaluation of the facilities- toilet, rest room etc must be examined
- Assessment of facilities for the promotion of extra-curricular and co-curricular activities must be done periodically
- Campus beautification must be given adequate attention.

Action taken

- Instructions were given to staff members in connection with their dealings with students
- Library committee was entrusted with the task of assessing the requirements of the students in connection with facilities available in the library.
- More water filters and purifiers were installed.
- Women cell of the college was entrusted with the task of assessing the requirements of the girls students in connection with facilities available in the rest rooms.
- It was decided to renovate the toilets ,wash areas etc.